

CAPABILITY STATEMENT



DAM Good Service

QBCC Licence 1280959 | Electrical Licence 84059



OUR STORY

We attribute our success in the market place to our service based culture and steadfast commitment to delivering high quality work on time and on budget.

Our repeat clientele is a testament to this, compromising of State and Local government agencies as well as private and non for profit organisations.

Established in 1990, as a small family-owned and operated business under the auspices of McEwans Gardening & High Pressure Cleaning Pty Ltd, (MGHPC or McEwans Services), within five years, Maria and Bill Jobson had increased the size of the business considerably,

employing 14 staff and servicing supermarkets and department stores in the Mackay, Whitsunday and Hinterland Areas.

In 1995, we moved and diversified into the landscaping and mowing areas and conducted mowing services for the Mackay City Council on Main Roads areas.

With long contracts in place with Mackay Regional Council, Queensland Rail and Lend Lease, we steadily grew and successfully tendered for local government works carrying out garden maintenance to their multi dwelling sites in the Mackay, Rockhampton and Coalfields. Over the years we have built up an impressive list of valued clients representing a variety of industry sectors and were becoming a recognised leader in

the facility and asset maintenance encompassing Plumbing, Carpentry and Electrical services so we changed the name of our company to Diverse Asset Maintenance Services Pty Ltd (DAMS or DAM Services) in 2015 to reflect our direction and focus.

Supported by our complimentary business units and partners, DAMS offer a broad capability encompassing all aspects of facility maintenance and minor works.

DAMS currently has 24 employees on a permanent or casual basis. We invest in the skills and personal growth of team members as a means of developing a robust and sustainable enterprise.

GROWTH EMBRACE OPPORTUNITIES TO LEARN AND IMPROVE.

We invest in ourselves and in one another not just to grow as an organisation but also as individuals. Through personal development and continuous improvement we enrich our lives and are better prepared to tackle opportunities as they arise.

INTEGRITY HONOR OUR COMMITMENTS TO THOSE WE SERVE.

We don't take our commitments lightly. We will do everything within our power to meet expectations. We own up to and learn from our mistakes. We do the right things always.

DRIVE NEVER BE SATISFIED WITH GOOD ENOUGH.

Excellence is a habit not a goal. We welcome a challenge with enthusiasm and go above and beyond the call of duty because it's who we are.

CORE VALUES

INNOVATION BE CURIOUS, ADVENTUROUS AND CREATIVE.

We question conventional wisdom and challenge the status quo. If there is a better way, we'll find it. We're excited by ingenuity and thrilled to try something new.

COMPASSION OBSERVE, LISTEN, UNDERSTAND AND ASSIST.

We're all human. Everyone we work with experiences the same hopes and fears. Our compassion is what allows us to understand where we're needed and what we can do to help.

MISSION

Diverse Asset Maintenance Services Pty Ltd, provides creative solutions by understanding our clients' businesses, partnering with the best suppliers and contractors and unleashing the talents of our empowered teams in a continuous learning culture

VISION

Diverse Asset Maintenance Services Pty Ltd, service provider of choice, providing innovative solutions with unrivalled efficiency and integrity.

OUR CAPABILITY

The strong and exciting growth in our facility maintenance and landscaping business has been built on a foundation of consistently delivering work of the highest standard, and providing value for money.

We offer a wide range of services including provision of all trades;

- Arborists
- Cabinet Makers/Joiners
- Carpenters
- Concreters
- Electricians
- Gas Fitters
- Grounds Maintenance
- Horticulturalists
- Painters
- Plasterers
- Plumbers
- Tilers
- Vinyl and Carpet Restoration



We have you covered

ARBORICULTURAL SERVICES

- Tree trimming
- Tree removals
- Arborist Reports and Tree Inspections
- Woodchipping
- Stump grinding
- Chainsaw operations
- Certified climbing Arborists
- Licenced EWP Operators

ELECTRICAL

- Electrical maintenance and repairs
- Electrical test and tag
- Smoke alarm Installation
- Safety switches
- Indoor / Outdoor lighting
- Garden lighting
- Energy efficient lighting
- Switchboard upgrades
- Electrical re-wiring
- Power points & data points
- Air-conditioning Installs

PLUMBING AND GAS FITTING

- Hot water heaters / systems
- Blocked drains
- Storm water
- Gas fitting and repairs
- Backflow prevention devices
- Trade waste requirements
- New pipes and pipe relocation
- Damaged pipes and water leaks
- Toilet plumbing
- Leak detection and repairs

BUILDING MAINTENANCE

- Carpentry maintenance and repairs
- Patch and paint
- Ceiling and wall repairs
- Plastering
- Door repairs / replacement
- Glazier / window maintenance and repairs
- Deck staining, painting and repairs
- Fence and gate maintenance and repairs
- Concreting
- Flood repair and water extraction

GROUNDS MAINTENANCE

- Mowing and Trimming
- Slashing
- Clearing and grubbing
- Excavation and Earthmoving
- Gardening and Hedging
- Sand pit repairs and rejuvenation
- Site litter clean up

MAINTAIN AND CLEAN

- Graffiti removal
- High pressure washing
- Exhaust filter cleaning
- Car park cleaning
- Shade cover cleaning
- Site cleans
- Rubbish removal
- Window cleaning

BUILDING REFRESH / INSTALL

- Painting internal and external
- Cabinetry installation
- Decking and handrail installation
- Shade structures
- Playground structures
- Fence and gate installation
- Shutters and blinds
- Awning installation or refurbishment
- Concrete driveways and pathways

HORTICULTURAL SERVICES

- Herbicide / weed control
- Pest and insect treatment
- Plant health problems
- Turf laying
- Irrigation installation and repairs
- Indoor plant supply and maintenance
- Garden rejuvenation
- Garden / pathway edging
- Tree planting
- Fertilising





OUR CORE BUSINESS

The DAMS structure is comprised of three main streams;



QBCC Licence 1280959
Electrical Licence 84059

PLANNED MAINTENANCE

Anticipating your building maintenance needs is the best way to contain costs and minimise disruption to your organisation in the long term. DAMS is capable of providing expert advice and a diverse range of services to ensure that all your maintenance needs are carefully managed, according to your business needs and with the essential health and safety requirements in mind.

Our scope of work encompasses;

Scheduled Maintenance

safeguarding your investment through timely preventative maintenance and repairs.

Statutory Maintenance

ensuring that your building meets the applicable standards, codes and regulations.

Lifecycle Maintenance & Replacement

managing your building assets to maximise their useful life whilst ensuring the timely replacement or repair of building components and fabric.

DAM Good Service

RESPONSIVE MAINTENANCE

We understand the impact that building defects, breakdowns and damage caused by unexpected events can have on your business. To ensure that any problems that arise result in the absolute minimum of disruptions to your operations, we provide a 24 hour, 7 day a week, 365 days a year responsive maintenance service. Our role is to provide peace of mind so that you can go on running your business safe in the knowledge that someone else is dealing with your building problems.

General Repairs & Maintenance

undertaking non-urgent day-to-day repairs and maintenance on as needed basis

After Hours Rapid Response

providing peace of mind outside normal hours 24/7, 365 days a year.

Emergency / Make safe Maintenance

making your facility safe, secure and fit for purpose following unexpected events such as storms, cyclones, water inundation, fires, vandalism and break-ins.

Insurance Quotes and Repairs

as an experienced and trusted service provider to the insurance industry, we can assist with insurance repairs or quotes for claims.

MINOR WORKS

Our personnel and tradesman share decades of experience in the building construction and are ideally placed to deliver a wide range of minor works projects.

Our scope of work encompasses,

Minor capital works

Property upgrades and remodelling

Refurbishments

Service upgrades





OUR PEOPLE

The success of our business is due to the calibre of the people that we employ and the strong, cohesive relationships that have been forged between our business and a pool of quality, dependable subcontractors and suppliers. Our tradespeople come from construction backgrounds, many having worked extensively in the building industry but with the added benefit of broad ranging experience across a wide array of trade disciplines.

Co-ordinating and supporting our tradespeople is DAMS skilled management team consisting of Work Co-ordinators, Business Administrators, Human Resource Personnel, Work Health and Safety Advisor and Training Co-ordinator.



KRIS JOBSON
Director | Arborist
Phone: 0488 103 238



HALEY CROFTS
Operations Manager
Phone: 0400 232 618



ERIN JOBSON
WHSE Advisor |
Training Co-ordinator
Phone: 0488 103 538



BILL JOBSON
Grounds Maintenance
Phone: 0403 790 663



MARIA JOBSON
Landscaping Projects
Phone: 0408 435 550



DARRYL READ
Building Maintenance
Phone: 0427 456 712



TRINA KATTENBERG
Office Manager | Human
Resources
Phone: (07) 4953 1004



JOCELYN ROBERTSON
Finance | Accounts
Management
Phone: (07) 4953 1004



ON THE GROUND

Safety, Environment and Quality.

The highest priority is placed on health, safety and wellbeing of our people, contractors and members of the public. We strive to achieve our goal of zero injuries, zero incidents and creating a healthy workplace with minimum exposure to physical hazards.

Working safely is a condition of employment at DAMS and all our people are expected to understand and promote our culture within the workplace.

DAMS continuously strive to ensure that delivery, performance and the quality of work is at the highest standards in the industry.

To achieve this goal we have implemented an Integrated Management System which works along side our online WHS Management software system, to ensure our projects are delivered to the highest possible standards of safety, environmental and quality management.

A CAREER AT DAMS

At DAMS we invest in our people and watch them grow.

Formal training plans are implemented to assist both individual and organisational goals, and helps identify gaps, recognise performance and reward achievement.

Equally important, our open and inclusive culture encourages staff to grow with the organisation. We place a high priority on the retention and development of our people, and enjoy a low employee turnover rate.

We add value to our already "value for money" service to our clients by investing in regular training of our staff ensuring a consistent and quality outcome for everyone.

We offer both in-house training with several of our experienced in the field management staff holding their Trainer and Assessor Qualification as well as with several external RTO's.

All training provided is aligned to the Australian Qualification Framework so our employee's receive a statement of attainment for all training completed.

As we continuously adapt our training needs to suit our operations and our client's needs, we encourage all staff to multi-skill and up-skill as often as they can across all service areas of DAMS.





Phone
Fax
Email

(07) 4953 1004
(07) 4951 0336
info@damservices.com.au
18 Evans Avenue,
North Mackay QLD 4740
PO Box 3107, North Mackay 4740

Web

damservices.com.au